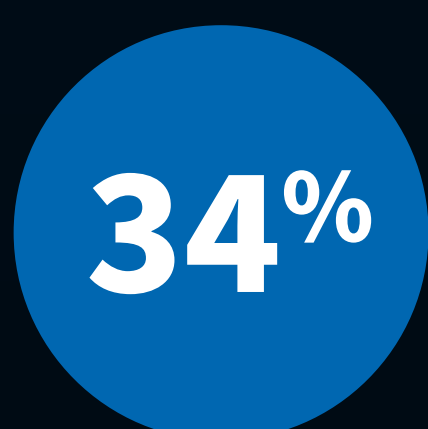
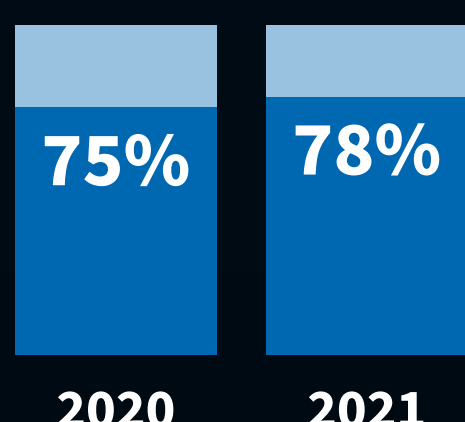


Cybersecurity Fact Sheet

Cyber risks are more complex, and attacks are more frequent as the attack surface continues to expand. With organisations increasingly relying on digital technologies, managing cybersecurity has never been more crucial.

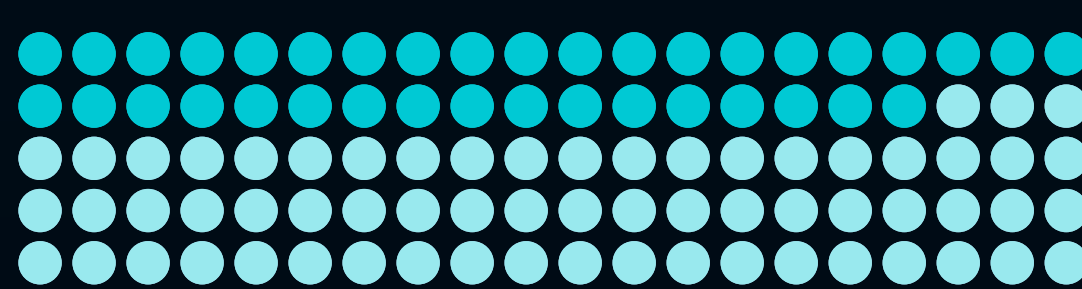
CYBER ATTACKS CONTINUE RISING

The number of G20 organisations hit by a cyber attack **continued to increase** in the last year – up to 78% in 2021 from 75% in 2020



Phishing/social engineering attacks are the **most common** attack type (34%), rising 5% from 2020

REMOTE WORKING RISKS



37%

Remote working and its reliance on third-party systems is now the greatest cyber risk (**37%**) for G20 organisations. As organisations shift to hybrid workforce structures, cyber threats from working away from the office will remain

DATA PRIVACY CONCERNS

Data privacy is a major problem

32%

Nearly a third of organisations (**32%**) lost customer data in the last year



A **quarter** of G20 organisations saw a decrease in revenue due to data privacy issues

25%

are either being **investigated now** about their data privacy policies or **expect to be** in the next 12 months

BOARDROOM PRIORITY

Cybersecurity has long been a boardroom concern, but it is increasing in importance

81%

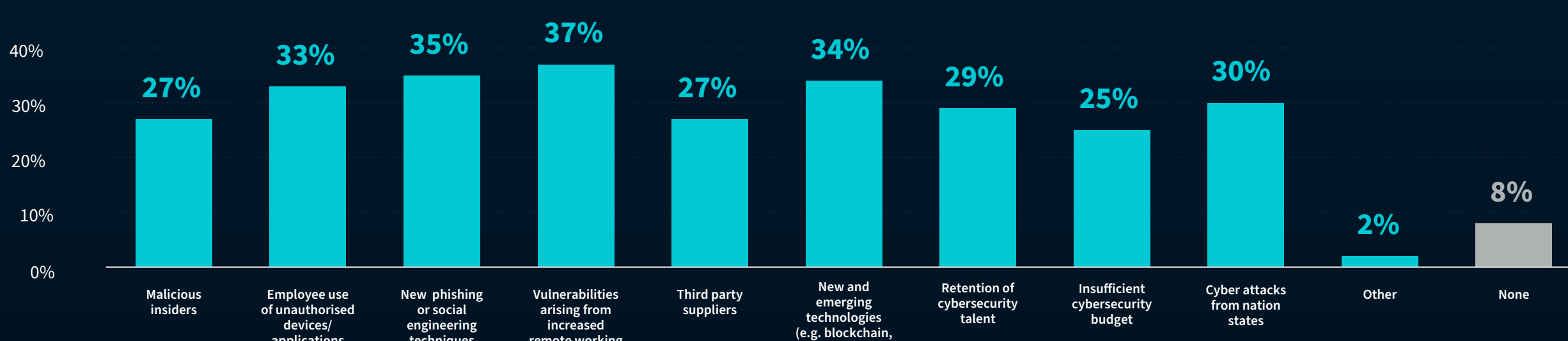
of organisations say that cybersecurity has climbed the board's agenda. It will remain a key priority as organisations become increasingly digital

52%

However, **only half (52%)** of G20 organisations say they are taking mainly proactive steps in managing data privacy risk

COMPANIES ARE CONCERNED ABOUT MULTIPLE CYBER ISSUES

Which of the following cybersecurity risks are you presently concerned about?



PRESS INFORMATION

If you are a member of the media and need any information regarding The Resilience Barometer® please contact:



MATTHEW BASHALANY

Media enquiries, Americas
Matthew.Bashalany@fticonsulting.com
+16174189382



JAMES LLOYD

Media enquiries, EMEA
James.Lloyd@fticonsulting.com
+447971953231



ANDREW GERRARD

Media enquiries, Asia Pacific
Andrew.Gerrard@fticonsulting.com
+85263852260

METHODOLOGY

The FTI 2021 Resilience survey incorporates the views of 2,869 decision-makers in large companies across all G20 countries. Large companies are defined as those with over 250 employees, or over USD 50 million in annual global turnover, or with a balance sheet of over \$43 million. From 7th July to 20th July 2021, FTI Consulting's Strategy Consulting & Research team conducted a quantitative survey with respondent profiles replicating those used in the previous waves of Resilience Barometer® research. 73% of respondents were C-suite and senior managers/executives from privately owned companies, while 27% were from publicly listed companies.

Rebuild **Resilience** Protect **Value** Deliver **Growth**

#resiliencebarometer